



Health equity provider toolkit

UnitedHealthcare Community Plan of Arizona

At UnitedHealthcare Community Plan of Arizona, we work with communities, providers and partners to address the barriers that result from the circumstances in which people are born, live, learn, work and age, enabling the health system to work better for everyone.

Our toolkit includes a variety of professional trainings, resource guides and other tools to help support the unique health needs of our Arizona communities.



Trainings

- **Health Equity Foundations: Ensuring No One Is Left Behind**
This course covers the fundamental concepts and practices of health equity. Online, asynchronous and CEU-eligible. Requires creation of a free user account.
- **Arizona Housing Resources & Referrals Overview**
This course covers the different housing systems within Arizona, with steps and resources to help providers effectively assist patients. Online and asynchronous.
- **Tribal Nations and Indigenous Awareness: A Cultural Competency Training for Arizona Health Care Professionals**
This course provides a comprehensive overview of Arizona Tribal Nations and health entities. Online and asynchronous.
- **Social Drivers of Health Considerations for Network Care Providers**
This course introduces the social drivers of health (SDOH), conditions in which people are born, live, work, play, worship and age that affect a wide range of health outcomes and risks. Online and asynchronous.

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Trainings (cont.)

- **Care Management Roles in Identifying and Mitigating Social Drivers of Health:**
This course includes a general overview of SDOH, and how care managers can effectively identify and meet patient needs to improve health outcomes. Online, asynchronous and CEU-eligible. Requires creation of a free user account.
- **Optum Health Education:**
Optum Health Education offers several other courses relevant to health equity topics. Online, asynchronous, and CEU-eligible. Requires creation of a free user account.



Resource guides

- **UnitedHealthcare Community Plan of Arizona Housing Resource Guide**
User-friendly guide covering available housing services and how to navigate the Housing Coordinated Entry System in each region of Arizona.
- **UHCCP-AZ community resource guides**
Community resource guides that include resources for a variety of social needs and populations. Guides are available in both English and Spanish for all UHCCP Medicaid lines of business.
 - **AHCCCS Complete Care** **English | Español**
 - **Developmental disabilities** **English | Español**
 - **Elderly and physically disabled** **English | Español**



Other resources

- **UnitedHealthcare cultural competency hub**
- **UnitedHealthcare SDOH hub**
- **UHCCP-AZ Tribal Relations Program**
- **UHCCP-AZ provider training and education**
- **CommunityCares Closed-Loop Referral System**