

Announcement

Temporary Emergency Financial Assistance Payment Reconciliation

As required under Senate Enrolled Act (SEA) 132 (2024), the Office of Medicaid Policy and Planning (OMPP) established a Temporary Emergency Financial Assistance program (TEFAP) for Indiana PathWays for Aging (PathWays) providers that experience a financial emergency as defined in law due to PathWays claim payment issues (see Indiana Health Coverage Programs Bulletin [BT2024110](#)). SEA 132 allowed the OMPP to administer this program during the first 210 days after the PathWays program implemented, with an end date of January 31, 2025 as confirmed in [BT202514](#).

Beginning May 1, 2025, Managed Care Entities (MCEs) will begin the process to reconcile payments made to providers through this program. PathWays providers who received funding under TEFAP will receive a letter of notification from each MCE who provided financial assistance that includes detailed instructions for the reconciliation process. Although each MCE letter will outline in detail the steps of their recoupment process, the letters will include the following information:

- The total dollar amount owed to the applicable MCE
- An outline of Provider Repayment Options, such a staggered recoupment process or an option for providers to repay in a lump sum to the MCE
- Applicable reconciliation dates

The MCEs will continue to work with PathWays providers experiencing challenges with claims.

Please contact your designated UnitedHealthcare Provider Representative if you have further questions.

UnitedHealthcare: IN_providerservices@uhc.com