



Carrier Code Consolidation Update

UnitedHealthcare Community Plan is sharing Information Bulletin 25-11: Carrier Code Consolidation Update on behalf of the Louisiana Department of Health. In 2024, Gainwell Technologies and Health Management Systems (HMS) worked on consolidating duplicative or transitioned Carrier Codes. This led to many claims being denied due to the use of outdated carrier codes. Billing providers, unaware of the changes, used old codes, resulting in mismatches and denials. The Louisiana Department of Health (LDH) is collaborating with Gainwell and HMS to resolve these issues.

Key consolidations include:

- H99090 (Humana Choice) → H19510 (Humana Medicare Advantage)
- H19610 (Peoples Health) → H39210 (UHC)
- 356100 (Peoples Health) → 185100 (UHC)
- H39210 (UHC) → H50260 (Peoples Health, A UHC Company)
- 185100 (UHC) → 438600 (Peoples Health, A UHC Company)

Claims denied with Edit 032, 291, 296, or 590 will be recycled, and updated Carrier Codes must be used to avoid further denials. For more details, refer to [Informational Bulletin 24-36 issued on October 14, 2024](#).

LDH has published Informational Bulletin 25-11 for your reference [IB25-11.pdf](#).

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.