



Electronic Visit Verification Required for Home Health Services

Per LDH Informational Bulletin 23-14, Electronic Visit Verification (EVV) requirements extend to all home health services effective 4/1/2024.

- Home Health claims will deny if the provider fails to complete EVV

Use the existing EVV system:

Home Health providers should use the EVV system designed by LDH and the Louisiana Service Reporting System (LaSRS) to electronically report begin and end times for home health services. Providers who haven't yet schedule or taken training for the EVV system should contact LDH's EVV contractor, Statistical Resources Incorporated (SRI) at 225-767-0501.

Use your own EVV vendor:

Home Health providers that would like to continue to use their current EVV vendor may do so by completing the [Attestation-for-Providers-Utilizing-Their-Own-EVV-System1.27.23.pdf \(la.gov\)](#).

[Section 12006\(a\) of the 21st Century Cures Act](#) mandates that states implement EVV for all Medicaid personal care and home health services that require an in-home visit by a provider.

LDH has published Informational Bulletin 23-14 for your reference [IB23-14 revised 1.19.24.pdf \(la.gov\)](#).

For questions or concerns regarding this bulletin, contact United Healthcare Community Plan at 1-866-675-1607.