



Managed Care Organization Credentialing for Medical Staff of Hospitals, Federally Qualified Health Centers, and Rural Health Clinics

Act 143 of the 2022 Regular Legislative Session exempted certain providers from having to satisfy credentialing requirements of the Louisiana Medicaid managed care program.

1. Any provider who maintains hospital privileges or is a member of a hospital medical staff with a hospital licensed in accordance with the Hospital Licensing Law, R.S. 40:2100 et seq.
2. Any provider who is a member of the medical staff of a Rural Health Clinic (RHC) licensed in accordance with R.S. 40:2197 et seq.
3. Any provider who is a member of the medical staff of a Federally Qualified Health Center (FQHC) as defined in R.S. 40:1185.3.

If a medical provider is qualified to credential or re-credential, in accordance with Act 143, if provider wants to be utilization their exemption from the credentialing process, verification of meeting one of the above conditions can be submitted to UnitedHealth Community Plan (UHC) via the provider portal at [Join Our Network | UHCprovider.com](https://uhcprovider.com). Qualified behavioral health providers can initiate their Act 143 exemption by applying at [Optum - Provider Express Home](#). A Council for Affordable Quality Healthcare (CAQH) number is required to complete the credential process using the portal. If a provider does not have a CAQH number send an email to cred_applications@uhc.com to complete the credentialing process.

LDH has published Informational Bulletin 23-18 for your reference [IB23-18.pdf \(la.gov\)](#). Questions or concerns regarding this document can be addressed by contacting UnitedHealthcare Community Plan at 1-866-675-1607.