



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Subject: Massachusetts Alternate Electronic Visit Verification Live Training Opportunities
– Register Today

Alt EVV Live Training Opportunities

Who Should Attend?

If your provider agency has chosen to utilize an Alternate Electronic Visit Verification (Alt EVV) system, we invite you to attend one of our three live training sessions tailored specifically for you. All three sessions will review the exact same content. Please join whichever session works best for you. We encourage all Alt EVV Providers and their Alt EVV Vendors in Massachusetts to attend this training. This training is not recommended for providers registered for the state-sponsored EVV system, Sandata.

Register Using the Links Below

Option 1 - [June 11 – 9:30 a.m. ET](#)

Option 2 - [June 12 – 3:00 p.m. ET](#)

Option 3 - [June 17 – 12:30 p.m. ET](#)

Note: The live sessions will be recorded; parts of which may be used as an EVV training resource.

This training will walk you through how to successfully connect your current Alt EVV platform to the Sandata Aggregator and ensure you're on your way to EVV success as part of the 21st Century Cures Act. **Investing one hour now can set you up for long-term success and save you hours later.**

Here's What You'll Walk Away With:

- Steps to prepare your EVV data for submission
- Common issues and how to avoid them
- Best practices for ensuring claims validate successfully

Contacts and Resources

View the [Massachusetts Detailed Instructions for Onboarding](#) for a step-by-step guide on how to get started.

View the [recordings and materials](#), including Frequently Asked Questions, from all previous Town Halls at Sandata On-Demand. Check out the comprehensive [Questions and Answers](#) from the Commonwealth to help navigate EVV policies.

For technical help in using the EVV system, please [Submit a Request](#) via [Sandata On-Demand](#). You may also call the Customer Support line at 833.511.0164.

For general questions about the Massachusetts EVV program, please email EVVfeedback@Mass.gov. You can also visit the [MA-EOHHS EVV website](#) for more information.