

Coordination of care resources

Access state and UnitedHealthcare tools to help you stay current on your patients' care from other health care professionals.



UnitedHealthcare Provider Portal self-service tools

Use the portal to review the UnitedHealthcare plan of care, health assessment and services provided to members. Go to UHCprovider.com and click on the Sign In button in the top right corner.

- [Access and New User Registration - Quick reference guide](#)
- [New user and user access](#)



Carelon Behavioral Health

Complete the appropriate release of information form to access patient substance use and mental health disorder treatment information.

- [Participant release of information \(ROI\) to Maryland Division of Rehabilitation Services \(DORS\)](#)
- [Participant ROI to Carelon](#)
- [Participant referral form](#)



PreCheck MyScript

The PreCheck MyScript® tool provides real-time, patient-specific prescription data. First, sign in to the UnitedHealthcare Provider Portal. Then, select the PreCheck MyScript tile on your portal dashboard.

- [PreCheck MyScript – Real data, real savings, real results](#)
- [PreCheck MyScript Electronic Medical Record \(EMR\) Integration - Frequently asked questions](#)



Prescription drug monitoring program

The prescription drug monitoring program (PDMP) requires health care professionals who prescribe controlled dangerous substances to register for Chesapeake Regional Information System for Our Patients (CRISP) to review PDMP data. Complete your CRISP registration [here](#).

- [Prescription Drug Monitoring Program \(PDMP\)](#)
- [PDMP – Mandates and registration information](#)



Case management resources

- **Healthy First Steps**[®]: **800-599-5985**, TTY 711, 8 a.m.–5 p.m. ET, Monday–Friday
- What a Case Manager Provides to Members: For initial referrals to Whole Person Care and all other case management and care coordination referral needs, call the special needs coordinator at **800-460-5689**
- **NurseLine**: Member hotline for nursing advice: **877-440-0251**, TTY 711, 24 hours a day, 7 days a week



Health education

Refer any member who needs education related to health topics and/or self-management of an acute or chronic medical condition. Topics may include asthma, diabetes, hypertension, heart disease, health screenings, nutrition and physical fitness, smoking cessation and more. Contact a health coach at **443-896-0448** or mdhealtheducation@uhc.com.