

# Michigan prior authorization annual summary (2025 plan year)

	Definition	Result
<b>Items and services requiring prior authorization (excluding drugs)</b>	All items and services that required prior authorization during the reporting year	<ul style="list-style-type: none"> <li>Prior authorization requirements for UnitedHealthcare Community Plan of Michigan, Healthy Michigan Plan and Children's Special Health Care Services</li> <li>UnitedHealthcare Community Plan of Michigan Medicaid dental quick reference guide</li> </ul>
<b>Total standard prior authorization requests received</b>	Total number of standard prior authorization requests received by the plan for all items and services, excluding drugs, during the prior calendar year	80,959
<b>Total expedited prior authorization requests received</b>	Total number of expedited prior authorization requests received by the plan for all items and services, excluding drugs, during the prior calendar year	5,729
<b>Total standard and expedited prior authorization requests received</b>	Total number of standard and expedited prior authorization requests received by the plan during the prior calendar year	86,688
<b>Percentage of standard prior authorization requests that were approved</b>	Of the total standard prior authorization requests, the percentage that were fully approved	90.53%
<b>Percentage of standard prior authorization requests that were denied</b>	Of the total standard prior authorization requests, the percentage that were fully or partially denied	9.47%

	<b>Definition</b>	<b>Result</b>
<b>Percentage of standard prior authorization requests approved after appeal</b>	Of the total standard prior authorization requests, the percentage that were approved after appeal	0.50%
<b>Average time to decision for standard prior authorizations</b>	Of the total standard prior authorization requests, the <b>average</b> number of days elapsed between submission of request and decision by the plan	2.07
<b>Median time to decision on standard prior authorizations</b>	Of the total standard prior authorization requests, the <b>median</b> number of days elapsed between submission of request and decision by the plan	1
<b>Percentage of expedited prior authorization requests that were approved</b>	Of the total expedited prior authorization requests, the percentage that were approved.	98.08%
<b>Percentage of expedited prior authorization requests that were denied</b>	Of the total expedited prior authorization requests, the percentage that were denied	1.92%
<b>Average time to decision for expedited prior authorizations</b>	Of the total expedited prior authorization requests, the <b>average</b> number of hours that elapsed between submission of request and decision by the plan	7.91
<b>Median time to decision for expedited prior authorizations</b>	Of the total expedited prior authorization requests, the <b>median</b> number of hours that elapsed between submission of request and decision by the plan	1.79
<b>Percentage of total prior authorization requests approved with extended time frame</b>	Of the total prior authorization requests, the percentage of requests for which the time frame for review was extended and the request was approved	0.02%