

Michigan prior authorization annual summary (2025 plan year)

	Definition	Result
Items and services requiring prior authorization (excluding drugs)	All items and services that required prior authorization during the reporting year	<ul style="list-style-type: none"> • Prior authorization requirements for UnitedHealthcare Community Plan of Michigan, Healthy Michigan Plan and Children's Special Health Care Services • UnitedHealthcare Community Plan of Michigan Medicaid dental quick reference guide
Total standard prior authorization requests received	Total number of standard prior authorization requests received by the plan for all items and services, excluding drugs, during the prior calendar year	80,959
Total expedited prior authorization requests received	Total number of expedited prior authorization requests received by the plan for all items and services, excluding drugs, during the prior calendar year	5,729
Total standard and expedited prior authorization requests received	Total number of standard and expedited prior authorization requests received by the plan during the prior calendar year	86,688
Percentage of standard prior authorization requests that were approved	Of the total standard prior authorization requests, the percentage that were fully approved	90.53%
Percentage of standard prior authorization requests that were denied	Of the total standard prior authorization requests, the percentage that were fully or partially denied	9.47%

	Definition	Result
Percentage of standard prior authorization requests approved after appeal	Of the total standard prior authorization requests, the percentage that were approved after appeal	0.50%
Average time to decision for standard prior authorizations	Of the total standard prior authorization requests, the average number of days elapsed between submission of request and decision by the plan	2.07
Median time to decision on standard prior authorizations	Of the total standard prior authorization requests, the median number of days elapsed between submission of request and decision by the plan	1
Percentage of expedited prior authorization requests that were approved	Of the total expedited prior authorization, requests the percentage that were approved.	98.08%
Percentage of expedited prior authorization requests that were denied	Of the total expedited prior authorization requests, the percentage that were denied	1.92%
Average time to decision for expedited prior authorizations	Of the total expedited prior authorization requests, the average number of hours that elapsed between submission of request and decision by the plan	7.91
Median time to decision for expedited prior authorizations	Of the total expedited prior authorization requests, the median number of hours that elapsed between submission of request and decision by the plan	1.79
Percentage of total prior authorization requests approved with extended time frame	Of the total prior authorization requests, the percentage of requests for which the time frame for review was extended and the request was approved	0.02%