



Important notice



Help your patients avoid a lapse in their Medicaid coverage

Your Heritage Health (Medicaid) patients may need to renew their coverage. If not, they could lose their eligibility.

Please remind your patients to act quickly if they receive a Medicaid renewal notice. Renewing ensures members can continue to receive services through your office.

Renewal is easy

The state of Nebraska offers several ways for your patients to renew their Medicaid coverage. Members should follow the instructions on the letter they receive from the Department of Health and Human Services and submit their application using one of the methods listed on this flyer.

To check whether a patient is eligible for Medicaid, or if they don't know their renewal date, go to dhhs.ne.gov. You can also call 1-855-632-7633.

If your patient no longer qualifies for Medicaid

Have your patient visit healthcare.gov to learn more about coverage options available.

How your patients can renew coverage



Online

Visit ACCESSNebraska.ne.gov



By phone

Toll Free: 855-632-7633

Omaha: 402-595-1178

Lincoln: 402-473-7000

TDD: 402-471-7256



By email

DHHS.ANDICenter@nebraska.gov



By fax

402-742-2354