

UnitedHealthcare Community Plan of Pennsylvania: Important update about Rite Aid pharmacies

Rite Aid pharmacies are closing and will no longer be available to the public, including UnitedHealthcare members.

Supporting UnitedHealthcare Community Plan of Pennsylvania members

Help members choose a new pharmacy by:

- **Calling Member Services** – Encourage members to call **800-414-9025** (TTY 800-414-9025). Hours: Monday–Friday, 8 a.m.–5 p.m. ET (Wednesdays until 8 p.m. ET)
- **Going online** – Members can visit optumrx.com and use the pharmacy locator tool to see pharmacy options, hours, home delivery options, vaccinations and more
 - Enroll or change plans at enrollnow.net

For home delivery of maintenance medications, members can contact **Optum Pharmacy support** at **800-356-3477**.

Medical or pharmacy visit rides

The Medical Assistance Transportation Program (MATP) offers free, non-emergency rides to medical appointments and pharmacies. Each county's MATP office will decide if a member qualifies. If a member needs transportation, they should call the following number listed for the county's MATP office.

County	MATP services phone number
Bucks	215-794-5554 or 888-795-0740
Chester	610-344-5545 or 877-873-8415
Delaware	610-490-3960
Montgomery	215-542-7433
Philadelphia	877-835-7412