

ABA Provider Quick Reference Guide UnitedHealthcare Community Plan of Tennessee TennCare/CoverKids Members



Applied Behavior Analysis

Optum Behavioral Health manages the Applied Behavior Analysis (ABA) benefits for UnitedHealthcare Community Plan of Tennessee, offering a managed care program in your area.



Beneficiaries

UnitedHealthcare Community Plan of Tennessee, TennCare and CoverKids members.



Provider responsibilities

- Verify enrollee eligibility & benefits online at UHCprovider.com [Eligibility and Benefits](#) UHCprovider.com or by calling the number on the back of the member's ID card
- Submit request for assessment or treatment authorization:
 - Fax to **877-217-6068**
 - Use the online portal at [ABA Treatment Request Form](#)

Be familiar with the [TennCare Provider Manual](#), located on the UHCprovider.com website, UHCprovider.com > Care Provider Administrative Guides and Manuals/Community Plan Care Provider Manuals for Medicaid Plans By State/Tennessee

Contact information



UnitedHealthcare Community Plan of Tennessee, Providers

Provider Service Line phones are answered 7 a.m.–7 p.m. Central Time
Claims, eligibility & coordination of care issues
Phone: **800-690-1606**



UHCCP provider website:

[UnitedHealthcare Community Plan of Tennessee homepage | UHCprovider.com](#)

- UnitedHealthcare Community Plan of Tennessee homepage
- Available 24/7
- Secure transactions & communications
- Level of care, policies & clinical practice guidelines
- Network manual
- Claim tips
- Provider bulletins & newsletters
- Forms

And much more!



Provider website: **Welcome, Tennessee** (providerexpress.com)

- BH resource page
- Available 24/7
- Secure transactions & communications
- Level of care, best practice & coverage determination guidelines
- Network manual
- Claim tips
- Provider newsletters
- Forms

And much more!



Claim submission

We recommend that claims be submitted electronically at UHCprovider.com.

If you are unable to file electronically, UnitedHealthcare Community Plan of Tennessee claims may be sent to:

UnitedHealthcare Community Plan
P.O. Box 5220
Kingston, NY 12402-5220



ID card

UnitedHealthcare Community Plan
Health Plan (80840) 911-95378-08

Member ID: 001800316 **Group Number: TNTNCARE**

Member: REISSUE M ENGLISH **Payer ID: 95378**

PCP Name: TERRACE PEDIATRIC GROUP

Date of Birth: 10/03/2011 **Effective Date:** 01/01/2014

COPAY: Office/ER/Hosp \$0/\$0/\$0

0501 Administered by UnitedHealthcare Community Plan, Inc. Tennessee Medicaid Benefit, A

Printed: 06/12/18

You should always see your Primary Care Provider (PCP) before receiving medical treatment from any provider (except for emergencies). In a medical emergency, care may be obtained from the closest medical care provider. Notify both your Primary Care Provider and your local UnitedHealthcare office after receiving such care.

For Members:	www.myuhc.com/communityplan	800-690-1606
NurseLine:		800-690-1606
Dental:		855-418-1622
Mental Health:		800-690-1606

For Providers:	UHCprovider.com	800-690-1606
Medical Claims Address:	PO Box 5220, Kingston, NY, 12402-5220	

Please note this image is for illustrative purposes only.