

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

Updated EVV Policy Handbook and Revision Log

Background:

The revised Electronic Visit Verification (EVV) Policy Handbook was published on Jan. 30. EVV Operations has published a Revision Log that outlines the specific changes in the revision. The Revision Log allows users to easily identify the specific policies that have changed in each section of the handbook.

The [Jan. 30, 2026, Revision Log \(PDF\)](#) is located on the [EVV webpage](#).

The handbook revision includes updated EVV standards and policy requirements for:

- Program providers, including those approved as a Proprietary System Operator (PSO)
- Financial Management Services Agencies, including those approved as a PSO
- Consumer Directed Services employers
- Payers, such as HHSC and managed care organizations

Questions?

Email [EVV Operations](#) for questions.