

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
New EVV Portal Report - EVV Visit Maintenance Report**

Background:

Proprietary System Operators are unable to perform visit maintenance with their EVV system or EVV proprietary system for dates of service prior to their go-live date.

Key Details:

HHSC and the Texas Medicaid & Healthcare Partnership (TMHP) are developing a solution to allow visit maintenance. As part of the solution, HHSC and TMHP are adding an EVV Visit Maintenance Report to the EVV Portal. On July 26, 2024, the EVV Visit Maintenance Report will be visible in the EVV Portal under "Reports".