

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

**Removal of Over-the-counter product from CHIP Formulary,
Effective Aug. 20, 2026**

Background:

Over the counter (OTC) drugs were added to the CHIP Formulary in error.

Key Details:

The NDC below was added to the CHIP formulary in error. As a result, HHSC will remove it effective Aug. 20, 2026, as OTC drugs are not a payable CHIP benefit.

NDC	Generic Name	Product Name
57237032201	NICOTINE POLACRILEX	NICOTINE GUM

Action:

MCOs should comply with this removal as of Aug 28, 2026.

Questions?

For questions, please contact **UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.**