

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

**Pharmacy Claims Guidance For 90-Day Supply of Prescription Drugs for
Children in Fee-For-Service Related To Hill Country Flooding**

On Friday, July 4, 2025, severe flooding impacted communities in the Texas Hill Country. The Vendor Drug Program provided [pharmacy claims guidance](#) related to 90-day supplies of prescription drugs for children in fee-for-service.

Pharmacies can call the Texas Medicaid Pharmacy and Technical Call Center at 800-435-4165, Monday through Friday from 7 a.m. to 7 p.m. (Central Time) for questions about fee-for-service claims. Pharmacies should contact the person's MCO for their instructions. Use our [MCO Search](#) to find contact information for each MCO.

More:

- [Guidance For Refill Too Soon Rejections Related To Hill Country Flooding](#)

Other News:

- [Agenda for July Drug Utilization Review Board Meeting Now Available](#)
- [Semi-annual Medicaid Preferred Drug List Update Scheduled For July 28, 2025](#)
- [Reminder: Pharmacies Must Ensure Contact Information Is Current in PEMS](#)
- VDP Provider Portal Registration, Training Information
 - [For pharmacies](#)
 - [For prescribers](#)
- [Texas Health Steps Includes Pharmacy Education Opportunities](#)

Questions?

For questions, please contact **UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.**