

**An Important Message from  
The Texas Health and Human Services Commission (HHSC)**

**Amended GL 23-0001-A2 Preparing for Hurricane Season**

On June 23, 2026, HHSC published GL 23-0001-A2 regarding preparing for hurricane season. This amended guidance letter replaces the previous GL 23-2001-A, issued on June 19, 2024.

This letter provides hurricane preparedness guidance, recommendations, and resources to licensed acute health care providers and outlines provider responsibilities and expectations. Please read the letter at the link below. If you have questions about the guidance letter, email [HCR\\_PRU@hhs.texas.gov](mailto:HCR_PRU@hhs.texas.gov).

[Review Here](#)

**Questions?**

If you have questions, please contact UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.