

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

**Quarterly Meeting Announcement:
Non-Waiver Community First Choice (CFC)**

Background:

HHSC will host its next quarterly meeting for local intellectual and developmental disability authorities (LIDDAs), MCOs, and HHSC staff to share updates and information on the Non-Waiver CFC program.

Key Details:

Meeting Information:

Date: Wednesday, Oct. 29, 2025

Time: 10:00 - 11:00 a.m. CST

Audience: LIDDAs, MCOs, and HHSC staff

Registration Link: [Click here to register](#)

Additional Information:

About Community First Choice

The CFC program provides Medicaid-funded attendant services and support to individuals with disabilities living in a home or community-based setting. To qualify, individuals must:

- Be eligible for Medicaid;
- Meet an institutional level of care (hospital, nursing facility, intermediate care facility for individuals with an intellectual disability or related conditions, or an institution for mental disease); and
- Have an assessed functional need for CFC services.

CFC services include:

- Personal assistance services or personal care services: support with daily living activities such as bathing dressing and eating.
- Habilitation services: assistance with learning or maintaining skills needed for independent living.
- Emergency response services: backup systems or support to address health and safety needs.
- Support management: training for individuals who want to manage their own CFC services.

Role of Managed care:

MCOs refer eligible members for CFC services and work with LIDDAs to identify and deliver medically and functionally necessary services through person-centered planning.

Contact:

IDD_Program_Improvement@hhs.texas.gov

Questions? We're here to help.

For additional questions, please contact **UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.**