

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
EVV Policy Updates Now Available for the Mobile Method Geo-
Perimeter Expansion**

Background:

Texas Health and Human Services Commission (HHSC) has posted the new and revised policies for mobile method effective April 1, 2024, that will be added to the Electronic Visit Verification (EVV) Policy Handbook in an upcoming handbook revision. These new and revised policies are outlined in the [Increase in Geo-Perimeter for Mobile Method effective April. 1, 2024 \(PDF\)](#), located on the [EVV webpage](#).

Key Details:

The policy includes:

- Increase of the EVV allowed geo-perimeter range of 250 feet to 1320 feet (1/4 mile).
- Full allowable expansion of the geo-perimeter from the state provided EVV system vendor, effective April 1.
- Proprietary System Operators (PSOs) to select geo-perimeter range, including effective dates.

PSOs will need to work with their EVV proprietary system vendors to implement the geo-perimeter range that aligns with their business practices and complies with policy guidelines.

Resources:

[Email questions to HHSC EVV Operations.](#)