

# UnitedHealthcare Community Plan of Texas

## 2024 STAR+PLUS expansion town hall meetings

Join one of our 25 in-person provider education town hall events for the UnitedHealthcare Community Plan of Texas service delivery area (SDA) expansion. We're hosting 2 sessions a day, covering a wide range of topics for care providers. Afternoon sessions will include an extra focus on long-term services and supports (LTSS) care for members.

### Who should attend

If you help care for our members, these events are for you. Topics will include the following:

- STAR+PLUS program overview
- Online tools
- Electronic visit verification (EVV)
- Service coordination
- Value-add services
- Fraud, waste and abuse – Critical incident/abuse, neglect and exploitation
- See our [agenda](#) for a list of other topics

We are excited to meet in person. You'll have an opportunity to participate in our live Q&A sessions and meet your provider advocates as well as subject matter experts from the areas presented.

### How to register

Choose one of the meetings listed in the table and [register online](#). Space is limited. Registration is required for each person attending. Also, we can't accept walk-in registrations. Once capacity is reached, we'll keep a waiting list and contact you if a spot becomes available. Please cancel using the online registration link if you're unable to attend.

| Location | Date         | Time           | Address   |
|----------|--------------|----------------|---|
| Houston  | July 1, 2024 | 8 a.m.-12 p.m. | Holiday Inn Express Memorial City Centre<br>10500 Katy Fwy. |
|          |              | 1-5 p.m.       |   |
| Austin   | July 2, 2024 | 8 a.m.-12 p.m. | Holiday Inn Austin Town Lake<br>20 N-IH 35                  |
|          |              | 1-5 p.m.       |   |
| McAllen  | July 9, 2024 | 8 a.m.-12 p.m. | <b>Rescheduled due to hurricane.<br/>Moved to 7/22/24.</b>  |
|          |              | 1-5 p.m.       |   |

| Location                                | Date          | Time           | Address   |
|---|---------------|----------------|---|
| Harlingen                               | July 11, 2024 | 8 a.m.-12 p.m. | <b>Rescheduled due to hurricane.<br/>Date moved to 9/17</b>       |
|   |               | 1-5 p.m.       |   |
| Laredo                                  | July 16, 2024 | 8 a.m.-12 p.m. | Laredo Embassy Suites<br>110 Calle Del Norte                      |
|   |               | 1-5 p.m.       |   |
| San Antonio                             | July 18, 2024 | 8 a.m.-12 p.m. | Embassy Suites San Antonio - Landmark<br>5615 Lanmark Parkway     |
|   |               | 1-5 p.m.       |   |
| McAllen<br>(Universal City<br>Canceled) | July 22, 2024 | 8 a.m.-12 p.m. | McAllen Chamber of Commerce<br>1200 Ash Ave.                      |
|   |               | 1-5 p.m.       |   |
| Dallas                                  | July 25, 2024 | 8 a.m.-12 p.m. | Embassy Suites - Dallas Love Field<br>3880 W Northwest Highway    |
|   |               | 1-5 p.m.       |   |
| Fort Worth                              | July 30, 2024 | 8 a.m.-12 p.m. | Hilton Garden Inn Fort Worth Medical Center<br>912 Northton St.   |
|   |               | 1-5 p.m.       |   |
| Allen                                   | Aug. 1, 2024  | 8 a.m.-12 p.m. | Marriott Courtyard Allen Event Center<br>210 E Stacy Rd.          |
|   |               | 1-5 p.m.       |   |
| Denton                                  | Aug. 6, 2024  | 8 a.m.-12 p.m. | Best Western Premier Crown Chase Inn & Suites<br>2450 Brinker Rd. |
|   |               | 1-5 p.m.       |   |
| San Antonio                             | Aug. 15, 2024 | 8 a.m.-12 p.m. | San Antonio Marriott Northwest<br>3233 NW Loop 410                |
|   |               | 1-5 p.m.       |   |
| Universal City                          | Aug. 20, 2024 | 8 a.m.-12 p.m. | Olympia Hills Golf<br>12900 Mt Olympus                            |
|   |               | 1-5 p.m.       |   |
| Laredo                                  | Aug. 22, 2024 | 8 a.m.-12 p.m. | Laredo Embassy Suites<br>110 Calle Del Norte                      |
|   |               | 1-5 p.m.       |   |
| McAllen                                 | Aug. 27, 2024 | 8 a.m.-12 p.m. | McAllen Chamber of Commerce<br>1200 Ash Ave.                      |
|   |               | 1-5 p.m.       |   |
| Harlingen                               | Aug. 29, 2024 | 8 a.m.-12 p.m. | Jackson Square Event Center<br>301 E Jackson Ave.                 |
|   |               | 1-5 p.m.       |   |
| McAllen                                 | Sept. 4, 2024 | 8 a.m.-12 p.m. | McAllen Chamber of Commerce<br>1200 Ash Ave.                      |
|   |               | 1-5 p.m.       |   |
| Harlingen                               | Sept. 5, 2024 | 8 a.m.-12 p.m. | Jackson Square Event Center<br>301 E Jackson Ave.                 |
|   |               | 1-5 p.m.       |   |

| Location                                | Date           | Time           | Address   |
|---|----------------|----------------|---|
| Laredo                                  | Sept. 10, 2024 | 8 a.m.-12 p.m. | Laredo Embassy Suites<br>110 Calle Del Norte                      |
|   |                | 1-5 p.m.       |   |
| San Antonio                             | Sept. 12, 2024 | 8 a.m.-12 p.m. | San Antonio Marriott Northwest<br>3233 NW Loop 410                |
|   |                | 1-5 p.m.       |   |
| Harlingen<br><i>(Live Oak Canceled)</i> | Sept. 17, 2024 | 8 a.m.-12 p.m. | Jackson Square Event Center<br>301 E Jackson Ave.                 |
|   |                | 1-5 p.m.       |   |
| Fort Worth                              | Sept. 19, 2024 | 8 a.m.-12 p.m. | Hilton Garden Inn Fort Worth Medical Center<br>912 Northton St.   |
|   |                | 1-5 p.m.       |   |
| Dallas                                  | Sept. 24, 2024 | 8 a.m.-12 p.m. | Embassy Suites - Dallas Love Field<br>3880 W Northwest Highway    |
|   |                | 1-5 p.m.       |   |
| Denton                                  | Sept. 26, 2024 | 8 a.m.-12 p.m. | Best Western Premier Crown Chase Inn & Suites<br>2450 Brinker Rd. |
|   |                | 1-5 p.m.       |   |
| Allen                                   | Sept. 30, 2024 | 8 a.m.-12 p.m. | Marriott Courtyard Allen Event Center<br>210 E Stacy Rd.          |
|   |                | 1-5 p.m.       |   |



### Questions?

You can call us anytime at **888-787-4107** or email us at [uhc\\_cp\\_prov\\_relations@uhc.com](mailto:uhc_cp_prov_relations@uhc.com).