

UnitedHealthcare Community Plan of Texas

2024 LTSS provider town hall meetings

Join 1 of our 8 in-person or 1 of our 3 virtual provider education town hall events on long-term services and supports (LTSS) for the UnitedHealthcare Community Plan of Texas. These education events are open to LTSS providers in UnitedHealthcare Connected® (Medicare-Medicaid Plan), STAR Kids and STAR+PLUS Medicaid programs.

Who should attend?

If you care for LTSS members, these events are for you. You'll learn what's new in LTSS care, what's changing and what tools will help simplify your work. Topics include the following:

- Get tips on how to verify member eligibility using our online tools, request prior authorizations and submit accurate claims for faster processing using the UnitedHealthcare Provider Portal when you sign in at [UHCprovider.com](https://uhcprovider.com)
- Electronic visit verification (EVV): Review EVV requirements and processes
- Service coordination: Learn what's new in caring for our LTSS members

You'll also be able to meet your provider advocate, visit with other LTSS health care professionals and ask questions.

How to register

Register online at <https://cvent.me/aNllaq> for the event you'd like to attend. Space is limited. Registration is required for each attendee. We can't accept walk-in registrations. Once we reach capacity, we'll offer a waitlist and contact you if a spot becomes available. Please cancel using the online registration link if you're not able to attend.

Location	Date	Time	Address
Houston-South	Oct. 9, 2024	9 a.m.-noon	Holiday Inn Express & Suites Houston 9300 S. Main St.
Houston-North	Oct. 10, 2024	9 a.m.-noon	Fairfield Inn & Suites Houston North/Spring 24485 Interstate 45

Location	Date	Time	Address
Austin	Oct. 15, 2024	9 a.m.-noon	Homewood Suites by Hilton TechRidge 13001 Center Lake Dr.
Waco	Oct. 17, 2024	9 a.m.-noon	Hampton Inn & Suites Waco 2501 Market Place Dr.
Tyler	Oct. 22, 2024	9 a.m.-noon	Rose Garden Center 420 Rose Park Dr.
Beaumont	Oct. 24, 2024	9 a.m.-noon	Holiday Inn Beaumont East 2095 N. 11th St.
McAllen	Oct. 28, 2024	9 a.m.-noon	McAllen Chamber of Commerce 1200 Ash Ave.
McAllen	Oct. 30, 2024	9 a.m.-noon	McAllen Chamber of Commerce 1200 Ash Ave.
Virtual	Nov. 7, 2024	9 a.m.-noon	Join us https://goto.uhc.com/rscrxw
Virtual	Nov. 13, 2024	9 a.m. -noon	Join us https://goto.uhc.com/feg46h
Virtual	Nov. 19, 2024	9 a.m. -noon	Join us https://goto.uhc.com/5dqcaq



Questions?

You can call us anytime at **888-787-4107** for virtual town hall information and any questions. Or, you can email us at uhc_cp_prov_relations@uhc.com.