

Georgia Prior Authorization Statistics for UnitedHealthcare Commercial Plans

2023 calendar year data per Insurance Title 33 Georgia Code § 33-46-20*

	Total	Percent		Total
Prior Authorization Requests	26,082		Appeal Requests Received	10,884
Fully Approved	23,546	90.28%	Overtaken	3,352
Adverse Determinations	1,704	6.53%	Upheld	7,506
Partial Approvals	832	3.19%	Partial Approval	26
Average time between submission and response	2.0 calendar days			

Reasons for adverse determinations	
Lack of Medical Necessity	Inappropriate Level of Care
Benefit Exclusion	Lack of Information
State/Federal Mandate	Experimental/Investigative
No OON Benefits	Site of Service – Level of Care

*Based on GA sitused policies

