Georgia Prior Authorization Statistics for UnitedHealthcare Commercial Plans

2024 calendar year data per Insurance Title 33 Georgia Code § 33-46-20*

	Total	Percent		Total
Prior Authorization Requests	43,225		Appeal Requests Received	28,433
Fully Approved	39,964	92.45%	Overturned	9,316
Adverse Determinations	2,494	5.76%	Upheld	19,116
Partial Approvals	796	1.84%	Partial Approval	1
Average time between submission and response	1.7 calendar days			

Reasons for adverse determinations		
Lack of Medical Necessity	Inappropriate Level of Care	
Benefit Exclusion	Lack of Information	
State/Federal Mandate	Experimental/Investigative	
No OON Benefits	Site of Service – Level of Care	

^{*}Based on GA sitused policies

